

Council Priority Actions Final Report

August 31, 2026





Agenda

01

Performance management program

02

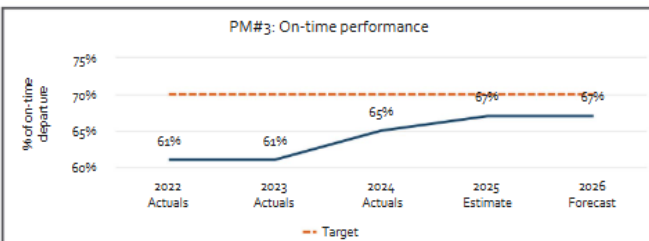
Progress report on Council priority actions

03

Next progress report

Performance Management Program

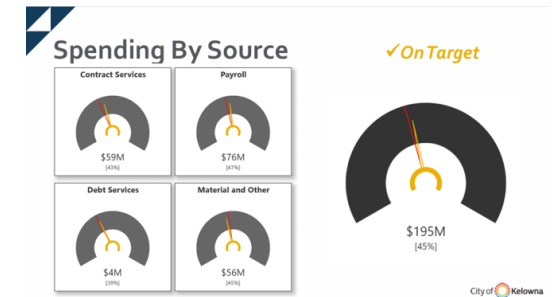
Service levels



Council Priorities & Major Plans



Quarterly Financial Reporting



Overview of Council Priorities

Crime & Safety

Advocate for more crown prosecutors and bail reform to address repeat property offenders.

Advocate for the activation of a regional secure, compassionate care facility.

Sustainable funding model for Business Improvement Areas to enhance public safety programs.

Enhance traffic safety enforcement through RCMP visibility and greater enforcement of traffic violations.

Advance alternate call response and flexible deployment models.

Affordable Housing

Construct in-progress supportive and affordable housing (e.g., Bertram project) in partnership with BC Housing and through the Housing Accelerator Fund (5 projects).

Advocate for accelerated implementation of electrical distribution infrastructure to support growth.

Implement the Council-approved Housing Action Plan initiatives.

Homelessness

Facilitate a purpose-built permanent shelter with "wrap-around" supports, in partnership with BC Housing.

Continue to implement the outdoor sheltering strategy.

Advocate for an Indigenous-led regional care facility (e.g., Red Fish Healing Center model).

Transportation

Complete the functional design of Clement Avenue multi-modal extension corridor.

Advance and secure funding for a new transit operations centre.

Enhance traffic safety infrastructure.

Explore alternative modes of transportation between UBCO/YLW and downtown (e.g. light rail).

Improve transit service.

Improve traffic flow and capacity on major road networks (e.g. roads bundle).

Advance "quick build" model for cycling infrastructure.

Agriculture & Environment

Implement the Climate Resilient Kelowna Strategy.

Continue to include "Climate Lens" in decision making to assess mitigation and adaptation.

Ensure reliable agricultural water supply.

Economy

Establish a Community Task Force on Economic Prosperity.

Support accelerated development of major employment lands.

Review the City's current investments into economic development programs.

Enhance sports tourism and recreation development.



Crime & Safety

Council Priority Actions

1. Advocate for more crown prosecutors and bail reform to address repeat property offenders.
2. Advocate for the).
3. activation of a regional secure, compassionate care facility.
4. Support sustainable funding model for Business Improvement Areas to enhance public safety programs.
5. Enhance traffic safety enforcement through RCMP visibility and greater enforcement of traffic violations.
6. Advance alternate call response and flexible deployment models (e.g., civilian-based response to people experiencing crisis

How we measure progress on the priority

- # reported property crime by type
- % residents that feels safe
- Public safety resources are increasing (Total safety and security positions)
- # police traffic enforcement interactions
- Alternative response model (TBC)

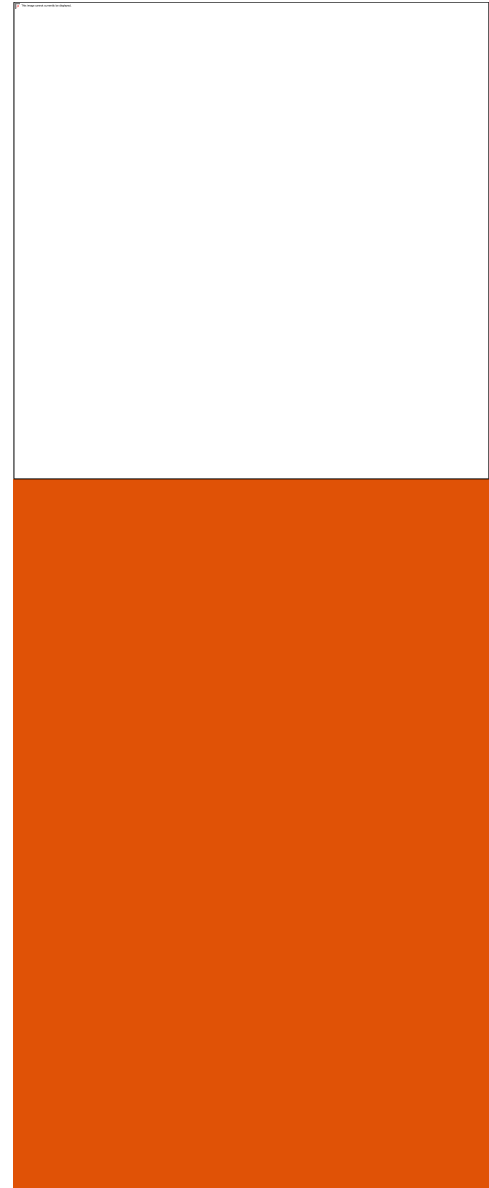
The results we want to see

- % of residents who feel safe in Kelowna increases.
- Decrease in business break and enters and thefts.
- Public safety resources keep pace with community growth (e.g. police, bylaw and fire).
- Traffic law enforcement is increasing.
- Alternate call response and flexible deployment models are increasing



Crime & Safety

- 34 RCMP, 17 Bylaw and 18 Firefighters
- 1% community safety levy
- Mayor's Task Force on Crime Reduction
- Community Safety Plan implementation
- Police Service Model review & tiered policing model





Affordable Housing

Council Priority Actions

1. Construct in-progress supportive and affordable housing (e.g., Bertram project) in partnership with BC Housing and through the Housing Accelerator Fund (5 projects).
2. Advocate for accelerated implementation of electrical distribution infrastructure to support growth.
3. Implement the Council-approved Housing Action Plan initiatives.

How we measure progress on the priority

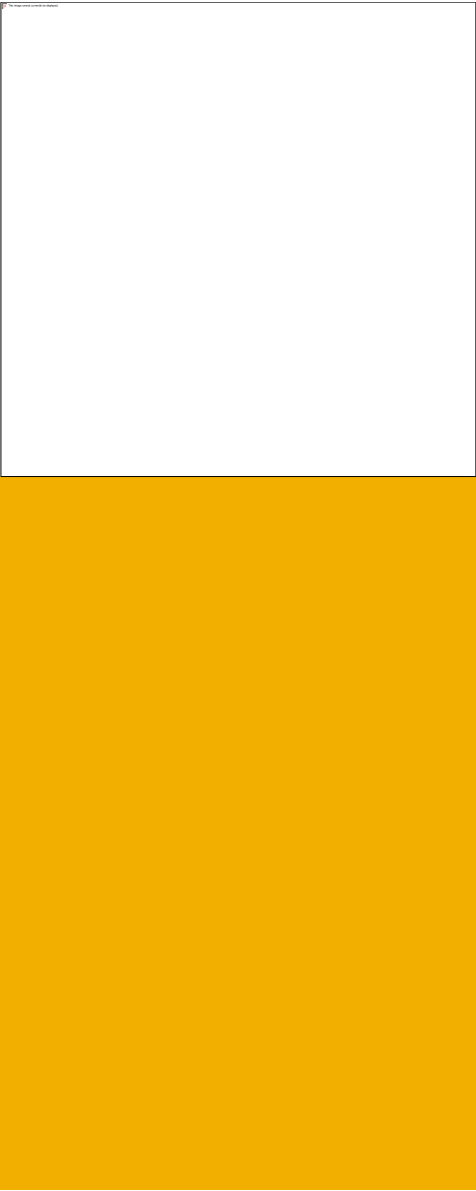
- Total residential building permits and housing type split
- % vacancy rate and % renters in core housing need
- Median household income and house prices
- Electrical distribution infrastructure measure (TBC)

The results we want to see

- Residents have improved access to affordable housing whether they rent or own.
- The city has an improved housing supply that meets the social and economic needs of the community.
- An increase in the supply of affordable housing options for people with low to moderate incomes.
- Electrical infrastructure is sufficient to support community growth, including housing.



Affordable Housing

- Development Cost Charge 25% reduction for two years
 - 177 supportive housing units & 715 subsidized rental units
 - Market rental rates decreased 5%
 - Middle Income Housing Partnership to deliver 2 projects with 195 units with 40% of units 20% below market rate.
 - \$31.5M Housing Accelerator Fund grant
 - Housing Action Plan implementation
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Homelessness

Council Priority Actions

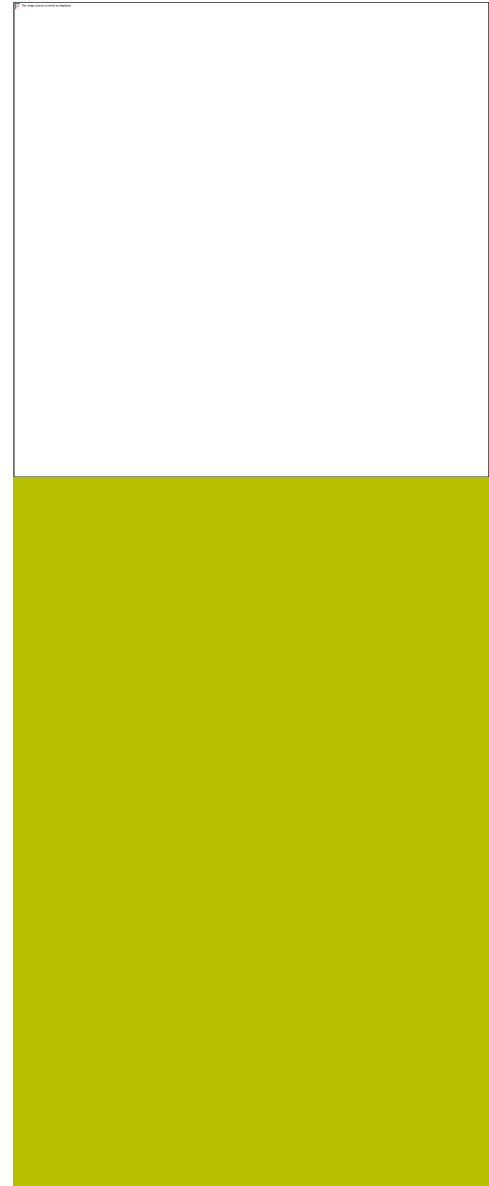
1. Facilitate a purpose-built permanent shelter with “wrap-around” supports, in partnership with BC Housing.
2. Continue to implement the outdoor sheltering strategy.
3. Advocate for an Indigenous-led regional care facility (e.g., Red Fish Healing Center model).

How we measure progress on the priority

- # Interior Health complex care units
- Progress towards Housing Needs Assessment (HNA) non-market housing targets
- # of people experiencing homelessness (Point in time count)

The Results We Want to See

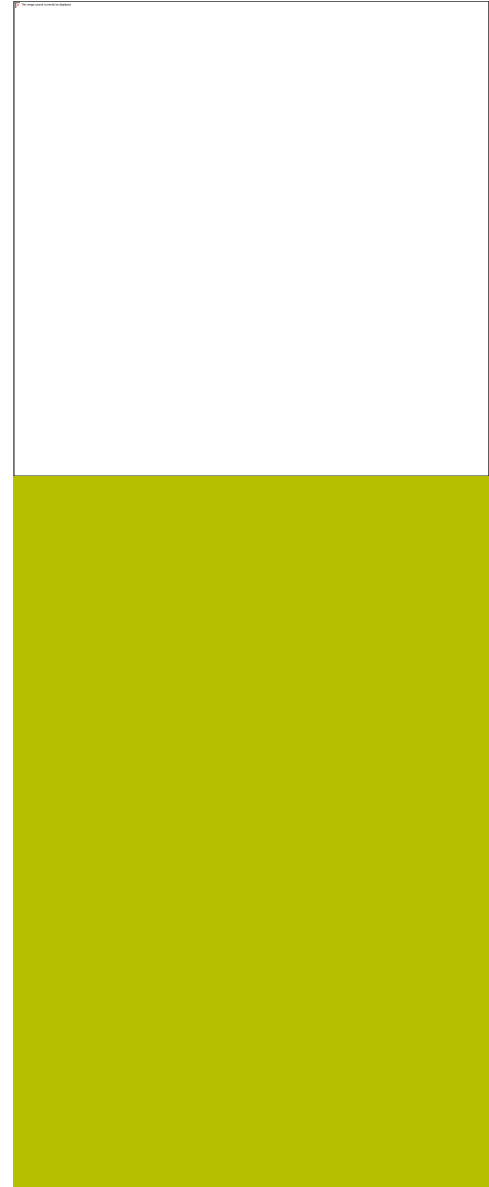
- Decrease in the number of people living on our streets who have mental health and/or addictions from the previous term.
- Reduce the impacts of social issues stemming from lack of support for people experiencing poverty, problematic substance use and untreated mental health conditions on the community.





Homelessness

- 180 rapid safety net houses (tiny homes)
- 20 complex care beds & commitment for 20 more
- Service delivery at City's designated outdoor sheltering site
- Online shelter dashboard
- Assumed role of backbone organization for Journey Home





Transportation

Council Priority Actions

1. Complete the functional design of the Clement Crosstown Connector and propose a partnership delivery model to the Province.
2. Advance and secure funding for the Kelowna Regional Transit Centre.
3. Enhance traffic safety infrastructure (e.g. traffic calming and pedestrian infrastructure)
4. Explore alternative modes of transportation between UBCO/YLW and downtown (e.g. light rail)
5. Improve transit service including expanding the transit pass program and weekend transit.
6. Improve traffic flow and capacity on major road networks (e.g. roads bundle)
7. Advance “quick build” model for cycling infrastructure and seek design consistency throughout the City.

How we measure progress on the priority

- Transit ridership (Transportation Master Plan target)
- Mode Share (Transportation Master Plan target)
- Improved travel choices (Number of trips by walking, biking, transit, rideshare)
- Optimize travel times (Reliable travel times between the five urban hubs)
- Monitor goods movement times (Average goods movement time)
- Promote inclusive transportation (% of low-income residents close to frequent transit and active transportation corridors)
- Central Okanagan Region’s Transit Service Guidelines (frequency, service span targets, and performance by route)
- Traffic safety is increasing (Traffic related injuries and fatalities per capita)

The results we want to see

- Capacity and traffic flow is enhanced on major road corridors.
- More trips by alternative transportation modes (e.g. transit, rideshare, biking, walking).
- Traffic safety management is increasing (e.g. speed control).



Transportation

- Tripled investment from \$100M to \$300M from 2022-2025 through accelerated delivery program
- KLO Mission bridge replaced
- Glenmore Road widening
- Burtch & Hollywood Road extensions underway
- Preliminary design complete for Clement Crosstown Connector from Spall to Hwy 33
- Roundabouts on Chute Lake, Kane and Valley Road, and Rutland and Springfield Road



Agriculture & Environment

Council Priority Actions

1. Implement the Climate Resilient Kelowna Strategy.
2. Continue to include “Climate Lens” in decision making to assess mitigation and adaptation.
3. Ensure reliable agricultural water supply.

How we measure progress on the priority

- Community and corporate GHG emissions
- Tree canopy compared to OCP targets
- Ecosystem changes (hectares)
- Climate emergency planning and response measure (TBC)
- # days service interruption or # water main breaks in non-potable system

The results we want to see

- Reduce corporate and community greenhouse gas (GHG) emissions.
- Protect and restore natural areas.
- Include a climate lens in City decision making, ensuring we always consider climate impacts.
- Enhanced climate emergency planning and response programs (e.g. flooding, wildfires, extreme heat and a changing water supply)
- The quality and availability of the agricultural water supply is sufficient.



Agriculture & Environment

- Glenmore Ellison Irrigation District integration
 - Water Security Plan adopted
 - \$22M grant to mitigate flood risks on Mill Creek
 - Climate Resilient Kelowna Strategy & Sustainable Urban Forestry Strategy
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Economy

Council Priority Actions

1. Establish a Community Task Force on Economic Prosperity.
2. Support accelerated development of major employment lands.
3. Review the City's current investments into economic development programs.
4. Enhance sports tourism and recreation development.

How we measure progress on the priority

- # business licenses
- Employment lands supply
- # events by category or economic impact

The results we want to see

- Priority sectors for economic diversification are supported, including the sport and recreation tourism sector through event attraction and facility development.
- The number of businesses is increasing.
- The city has a sufficient supply of suitably located and serviced employment lands.
- Economic development service delivery models and level of investment are evaluated.



Economy

- BC Lions games and BC Summer Games in 2026. Montana Brier and CCMBA generated \$30M in economic impact.
- New Hotel and Parkade at YLW & campus expansion
- Building Stronger Kelowna program
- Prospera Place upgrades
- \$117 million in grants
- Transition to a city-led economic development model

